



City of Gillette Public Works Department Customer Survey

We believe in providing excellent and courteous customer service. Since you have recently received service from one of our divisions, we'd like to know how we're doing. Please take a moment to complete this survey, and drop it in the mail box.

I. Division providing Service: Streets Solid Waste Parks Public Works Administration

II. Services provided _____

III. Please Rate Us Excellent Good Fair Poor N/A

- A. Response time
- B. Courtesy of staff
- C. Kept informed
- D. Appropriate follow-up

IV. Overall satisfaction with the service

V. Comments / Suggestions or recognition of an employee who provided excellent service _____

VI. If you would like us to follow-up, please give us your name and a contact number. Name: _____ Phone: _____

Service with P.R.I.D.E.
Productivity / Responsibility / Integrity / Dedication / Enthusiasm

Thank you for your feedback!

Fold here and tape closed before mailing. A stamp is required.

Stamp
Required

City of Gillette
Public Works Department
611 N. Exchange Ave.
Gillette, WY 82716